

# Warranty

## What is covered under this Warranty

Kyocera Printers are warranted to be free from defects in material and workmanship for the period shown in the Warranty Table below from the date of purchase of the printer ("the Warranty Period"), however the Warranty Period will terminate in the event of re-sale within that period. Warranty information is shown in the Warranty Table below.

To obtain the benefit of this warranty during the Warranty Period for repair or maintenance of the printer, contact the Warrantor on the telephone number set out at the bottom of this page. The Warrantor will refer you to an Authorised Service Provider and repairs (including the replacement of parts if necessary) will be carried out by the Authorised Service Provider at no charge to you unless the repair or maintenance is required because of damage of a kind described under the heading "WHAT IS NOT COVERED BY THIS WARRANTY" below.

## What is not covered by this Warranty

1. Damage caused by accident, abuse, misuse or installation or operation not in accordance with the instructions contained in the User Manual.
2. Damage from tampering or attempted repair by a person other than an Authorised Service Provider.
3. Damage caused by any consumable other than a Kyocera Mita Consumable. **Using non-genuine Kyocera consumables may cause damage to the printer drum, affect print quality, and may void the warranty.**
4. Any printer that has its serial number removed or altered.
5. Any costs of removal or re-installation of the printer.
6. A printer used in excess of the recommended average duty cycle for that printer.\*\*
7. Any loss of profits or other pecuniary losses or expenses of whatever nature.
8. Any injury or damage to persons, premises or property other than the printer.
9. The service life Kyocera Mita consumable as this will vary with use.
10. Failures caused by neglected user maintenance in accordance with the instructions contained in the User Manual.

\*\*Calculates as 60% of the published peak duty cycle for the printer averaged over twelve months.

## Drum Warranty\*

Kyocera Mita also warrants the printer drum assembly. This warranty is available during the warrantable period of the Printer (except the FS-C1020MFP). The warranty information is shown in the table below. This is a comprehensive warranty, provided that the purchaser uses the printer in accordance with the instructions set out in the User Manual or otherwise provided by Kyocera Mita extended warranty will not apply to damage of a kind described under the heading "WHAT IS NOT COVERED IN THIS WARRANTY."

## Refurbishment Capability

The printer may be refurbished to extend its life by means of a maintenance kit, which can be fitted by our Authorised Service Provider. All printers must have maintenance kit fitted at the prescribed intervals to satisfy the warranty conditions.

## You should note that:

- A: In order to obtain repair or maintenance services under this warranty you will need to complete the Kyocera Mita Warranty Registration Card, detach and post it to the address below.
- B: Repair and maintenance services under this warranty will be made available to you only through Authorised Service Providers. Where stated Kyocera Mita will provide on site service and maintenance but Kyocera Mita reserves the right in particular circumstances to require the purchaser to send the printer to the nearest Authorised Service Provider at the purchaser's cost.

## Legal Rights

Kyocera Mita gives no express warranty to Kyocera printers other than the warranty set out in this document, but this warranty is not intended to exclude rights and remedies under Division 2 of part IV of the Trade Practices Act, 1974 (or equivalent applicable New Zealand legislation) or consumer legislation available to the purchaser in the state of purchase (or equivalent applicable New Zealand legislation) which cannot be excluded to Kyocera Mita and to the extent that any provision of this warranty by be read as purporting to exclude such legislation, that provision shall be severed from this warranty.

**Australia** - All enquiries should be directed to the supplier or Kyocera Mita Australia Pty Limited, Level 3, 6-10 Talavera Road, North Ryde NSW 2113 (PO Box 525, North Ryde 1670). Telephone 02 9888 9999. Facsimile 02 9888 9588. WARRANTY & TECHNICAL SUPPORT HOTLINE (13 KYOCERA) in Australia

**New Zealand** - All enquiries should be directed to the supplier or Kyocera Mita New Zealand Limited, 1-3 Parkhead Place, Albany, Auckland (PO Box 30-2125, North Harbour, Auckland). Telephone 09 415 4517. Facsimile 09 415 4597. WARRANTY & TECHNICAL SUPPORT HOTLINE (0508 KYOCERA) in New Zealand

PLEASE DELETE NON-APPLICABLE ADDRESS

**Kyocera Mita Australia Ltd**  
**P O Box 525**  
**North Ryde NSW 1670**  
**Australia**

**Kyocera Mita New Zealand Ltd**  
**P O Box 30 2125**  
**North Harbour, Auckland**  
**New Zealand**

Warranty Information			
Product	Printer Warranty	Drum Warranty	Required Maintenance Interval
FS-C1020MFP	1 Year On-Site	Toner Cartridge yield (6,500 pages Black, and 6,000 pages colour [A4] in accordance with ISO 19798)	
FS-1118MFP	2 Years On-Site	2 Years or 100,000 pages whichever occurs first	
FS-1100	2 Years Return to Base	2 Year or 100,000 pages whichever occurs first	
FS-1300D	2 Years Return to Base	2 Years or 100,000 pages whichever occurs first	
FS-1350DN	1 Year On-Site	1 Year or 100,000 pages whichever occurs first	
FS-2020D	1 Year On-Site*	1 Year or 300,000 pages whichever occurs first	MK-340 Every 300,000 pages
FS-3920DN	2 Years On-Site*	2 Years or 300,000 pages whichever occurs first	MK-350 Every 300,000 pages
FS-4020DN	2 Years On-Site*	2 Years or 300,000 pages whichever occurs first	MK-360 Every 300,000 pages
FS-6970DN	2 Years On-Site*	2 Years or 300,000 pages whichever occurs first	MK-450 Every 300,000 pages
FS-9530DN	2 Years On-Site*	2 Years or 500,000 pages whichever occurs first	MK-710 Every 500,000 pages
FS-C5100DN	2 Years On-Site	2 Years or 100,000 pages whichever occurs first	
FS-C5200DN	2 Years On-Site*	2 Years or 200,000 pages whichever occurs first	MK-550 Every 200,000 pages
FS-C5300DN	2 Years On-Site*	2 Years or 200,000 pages whichever occurs first	MK-560 Every 200,000 pages
FS-C5400DN	2 Years On-Site*	2 Years or 300,000 pages whichever occurs first	MK-570 Every 300,000 pages
FS-C8100DN+	2 Years On-Site*	2 Years or 300,000 images whichever occurs first	MK-820A Every 300,000 images MK-820B Every 300,000 colour images

\*All warranties subject to a [maintenance kit being fitted at the Required Maintenance Interval](#) in accordance with the guidelines set out in the user manual. Maintenance must be carried out direct by Kyocera Australia/ New Zealand or an Authorised Customer Service Provider, otherwise the warranty is void.

## CARE OF YOUR ECOSYS PRINTER

Congratulations on your purchase of a new ECOSYS Printer. The unique ECOSYS design will deliver excellent print quality at typically the lowest cost per page in its class and with the least impact on the environment, if used in accordance with the instructions contained in the User Manual.

The ECOSYS printer requires little in the way of user maintenance beyond periodic replacement of the Toner Kit. However a few minutes from time to time spent in keeping the unit clean and free from paper dust will pay dividends in consistent and trouble-free performance.

Some types of papers can generate a higher than average level of paper dust and it is important to check the Paper Feed Unit or the Printer Interior (depending on model) for a build-up of such paper dust at regular intervals. Dust can be easily removed by following the instructions contained in the User Manual Section (Cleaning). In many cases cleaning will only be required when the Toner Kit is changed but with certain papers the interval can be shorter. If you need further advice please contact your Dealer or Kyocera Mita Australia / New Zealand.

### Extended Warranty

Kyocera Mita also offers KYOCARE, a range of extended warranty options for your new printer. KYOCARE provides support when you need it most, just one call and we'll be there. For more information regarding KYOCARE call 13 KYOCERA (New Zealand 0508 KYOCERA) or email [warranty@kyoceramita.com.au](mailto:warranty@kyoceramita.com.au) (New Zealand: [kyocerawarranty@kyoceramita.co.nz](mailto:kyocerawarranty@kyoceramita.co.nz)).

### Privacy

Kyocera Mita respects your privacy. Your personal information is collected for the purpose of registering the product and to inform you of product updates. If you do not wish to receive direct marketing communications, please email us on [privacy@kyoceramita.com.au](mailto:privacy@kyoceramita.com.au) (New Zealand [privacy@kyoceramita.co.nz](mailto:privacy@kyoceramita.co.nz)) with Cancel in the subject. To view a copy of our Privacy Policy, please visit our website at [www.kyoceramita.com.au](http://www.kyoceramita.com.au) (New Zealand [www.kyoceramita.co.nz](http://www.kyoceramita.co.nz)).

### KYOCERA WARRANTY REGISTRATION CARD

Company/Purchasers Name: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Telephone: \_\_\_\_\_

Full Installation Address: \_\_\_\_\_ Post Code: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_ Printer Model No: \_\_\_\_\_ Printer Serial No: \_\_\_\_\_

Please attach a copy of your proof of purchase

**Please note: If you can't find the serial number, please call 13 KYOCERA (AUS) or 0508 KYOCERA (NZ)**

### PURCHASED FROM

Dealer Name: \_\_\_\_\_ Suburb/Town: \_\_\_\_\_

State: \_\_\_\_\_ Preferred Authorised Service Provider (if you have one): \_\_\_\_\_